

COVID-19 GUIDELINES

Dear Guest.

In line with travel advice for entry into and exit from the Republic of Maldives, specific regulations apply.

Pre-Arrival

- As part of your tourist visa requirements, you must present the following documents:
 - a. A confirmed booking at your reserved resort, in our case JA Manafaru.
 - b. A negative PCR test result, which may be taken 96 hours prior to your departure from your port of embarkation. Children below 12 months are currently exempt from PCR testing.
 - c. For Each Traveller: The PCR test result must declare your passport name, passport number as well as the testing laboratory/clinic name, address and country. Also, the date and time of sampling as well as confirmation that it is a PCR test with negative result.
- 2. For Each Traveller: 24 hours prior to your flight departure to the Maldives you will need to register your negative PCR test and complete a Maldives Immigration <u>Self-Declaration Form</u> through the online portal, please log on and follow the instructions to complete the form. https://imuga.immigration.gov.mv/ (This applies for short transit through hub airports such as Dubai without leaving the airport).
- 3. If you are to Maldives: 24 hours prior to your flight departure to the Maldives you will need to register your negative PCR test and complete a Maldives Immigration Self-Declaration Form through the online portal, please log on and follow the instructions to complete the form. https://imuga.immigration.gov.mv/ (please be reminded your negative PCR test result is only valid for 96 hours prior to entering the Maldives, if longer another PCR test should be performed).
- 4. Maldives Ministry of Health advises all Travellers not to fly to Maldives if they are exhibiting any symptom similar to Covid-19. Travellers should also be advised, that if any symptoms are exhibited, they may be required to undergo additional health checks mandated by Ministry of Health and possible quarantine in a nominated isolation facility.
- Maldives Ministry of Health advises all Travellers to have relevant travel insurance for safety and peace of mind.

Arrival into Maldives and onward to the Resort

- 1. It is mandatory to wear face coverings on arrival into Maldives and in public spaces.
- 2 You are required to practice social distancing of one meter or more
- You will go through further thermal screening at the airport arrival terminal and please note, may be subject to random PCR testing.
- 4. You are advised to download Maldives TraceEkee app for COVID-19 monitoring purposes. https://trace.hpa.gov.mv/

- 5. At the resort you will undergo arrival thermal temperature testing and at the time of your PCR test as required.
- 6. We reserve the right to carry out thermal temperature tests at any area of the resort to protect the safety of our associates/guests and require your full co-operation.
- You are required to wear face coverings in enclosed public spaces within the resort where physical distancing is not possible.
- 8. We ask you to perform additional hand hygiene throughout your stay at the resort. Hand washing/hand sanitization facilities are available throughout the resort.
- We ask you to be mindful of the precautionary measures put in place at the resort for the safety of our associates and guests and ask for your full co-operation.
- Guests who feel unwell must isolate themselves in their villa and immediately inform the Guest Experience Desk for further action.

Departure

- 6. Please note: most countries/airlines now require Travellers exiting Maldives to complete and hold a negative PCR test result that will need to be presented at airline check-in.
- 7. Departure from the resort: Prior to your departure from the resort you will be required to complete an <u>Exit Health Screening</u> document to ensure you are safe to travel. The Exit Health Screening questionnaire will document any COVID-19 related symptoms experienced over the past 14 days prior to your departure date from Maldives.
- 8. In preparation for your departure, JA Manafaru is required to help facilitate a <u>PCR Testing Service</u> on your behalf based on your destination country and/or airline requirements.
 - Four days prior to your departure date, please inform the Guest Experience Team of your upcoming departure and PCR test requirement to enable an appointment slot to be made.
 - b. 48 hours in advance of your departure you will be required to perform a PCR test. This can be done at the resort if the resident doctor is present or you may have to visit the nearest testing laboratory/clinic.
 - c. You will be required to bring with you the following information to the testing clinic: physical passport, your contact number (including messenger applications such as Viber or WhatsApp) e-mail address, home address, next destination address if relevant.
 - d. Clinic PCR testing will be completed in the privacy of the resort clinic and your sample will be sent to the nearest testing laboratory/clinic for scheduled analysis.
 - e. The result of the PCR test will be forwarded to you directly within 48hours
 - f. The cost of the PCR test is USD 180++ per person (pricing is subject to change at any time, for any reason). JA Manafaru will organise transportation/facilitation of the PCR test sample to the nearest approved laboratory/clinic on your behalf.

It is important to note that these procedures are subject to constant change, and Travellers are advised to re-check the latest updated requirements on the Maldives Ministry of Tourism.

- https://www.tourism.gov.mv/
- https://visitmaldives.com/en/covid19-updates